

## Service Delivery Plan

### About Us

For over 30 years Bridging the Gap has been firmly embedded in our local communities. We deliver a diverse range of Australian Government and state government funded programs, providing employment, career development and training services through our partnerships with local community based organisations across the Perth to Peel region. We have a track record of consistently achieving outcomes for participants accessing our diverse range of employment and community services.

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### Specific services to help you prepare and plan for employment

We will meet with you to discuss your strengths, career interests, skill levels and needs. This will assist us to identify and assist with:

- your short, medium and long term career goals
- opportunities for achieving your career goals
- your level of work readiness and strategies to build on it
- any personal challenges or barriers that may have previously worked against you achieving your goals
- your level of literacy and numeracy skills

You can choose from the following support categories:

- health and wellbeing (e.g. managing mental health, coping with difficulties, positive parenting and juggling parental demands, building your community connections and supports, fitness for work, healthy living and nutrition, exercise, diet and sleep)
  - pre-vocational skills development (e.g. readiness for change counselling, career planning and tailored action plans, work preparedness, building a sense of self, aspirations and motivation, targeted goal setting and understanding the world of work)
  - vocational/career development (e.g. employability skills, accredited training, overcoming barriers to work, job brokerage, job search support, volunteer work and work experience placements).
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### Our Mentors

Mentoring is entrenched in our service delivery from beginning to end.

Our mentors have local networks and can introduce you to employers, education institutions, and health and welfare providers in the region. Our mentors will support you to improve your work readiness skills and enhance your chances of obtaining employment or further training.

We have a qualified Indigenous mentor, as well as another mentor who specialises in Indigenous clients at our Kwinana office.

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### Site Details

All our ParentsNext offices are conveniently located within easy access to public transport and major shopping centres, child care providers and community services providers.

Our offices are parent and child friendly with toys and activities provided to keep children entertained during appointments. All offices have a relaxed atmosphere for parents to engage with our mentors.

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